

The Jura Troubleshooting Checklist

Five checks to run before you call, from Max Appliance Repair Kitchener

Before you panic

1 Read the display and note the model

Write down any error code and the model number from the sticker behind the bean hopper.

2 Reseat and rinse the water tank

Push it in until it clicks and wipe the contacts where it meets the machine.

Clear the common clogs

1 Run the cleaning cycle

Use the Jura cleaning tablet when the machine prompts for it.

2 Rinse the brew unit

On removable models, rinse under warm water (no soap), dry, and refit.

3 Clean the micro screen

A blocked screen reads as a fill or no-flow error on many models.

4 Descale if overdue

Every two to three months in Waterloo Region; always use Jura descaler.

Know when to call

1 Stop for burning smells, smoke, or a tripped breaker

Unplug it and book a technician.

2 Stop for internal leaks or grinding metal noise

These are not kitchen-counter fixes.

Appliance acting up in Kitchener, Waterloo, Cambridge, and Guelph? We can help.

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