Front Load Washer Leak Checklist

What to check before you call, and what to ask if you do

Check the Door Seal First

1. **Look for trapped debris**
   Run a hand around the entire rubber fold to feel for anything caught at the bottom.
2. **Check for tears or wear**
   Look along the bottom fold where water sits longest between loads.
3. **Confirm the detergent type**
   Detergent not labeled HE can oversuds in a front load machine and push water past the seal.

Before You Call

1. **Note when the leak shows up**
   Only during the spin cycle, only at the start, or the whole time tells a technician a lot before they arrive.
2. **Photograph the gasket fold**
   A clear photo of the boot helps confirm whether this is a seal issue or something else.
3. **Check the floor and wall behind the machine**
   Worth noting so anything near an outlet can be addressed safely.

Questions to Ask Your Technician

1. **Is this the door boot or something else**
   Ask them to confirm the source before quoting a repair.
2. **Does the fix cover the whole seal assembly**
   Worth confirming exactly what the visit includes.
3. **What can I do to keep it from happening again**
   A few habits go a long way between service visits.

Check the seal, the detergent, and the load size first. Book a visit for anything the checklist does not solve.

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