

Saeco Descale Mode Reset Checklist

What to check before you call, and what to ask if you do

Before You Reset

1 Fill the tank completely

Refill to the MAX line with fresh water before starting the rinse cycle again.

2 Place containers under both outlets

The rinse runs water through the dispensing spout and the steam or hot water wand.

3 Do not interrupt the cycle

Let the full rinse finish before checking whether the light has cleared.

Before You Call

1 Note how many rinse cycles you have run

A technician will want to know whether one pass or several have already been tried.

2 Check your model name

Incanto, Intuita, Odea, and Talea machines each clear the light with a different button sequence.

3 Watch for a second error light

A light alongside the descale alert often points to something other than the rinse.

Questions to Ask Your Technician

1 Is this a rinse issue or a sensor issue

Ask them to confirm which one before quoting anything.

2 Does the descaling solution matter

Confirm whether your machine's manual specifies a particular type.

3 How often should this machine be descaled

Worth asking based on your household's actual usage.

Fill the tank, run the rinse through to the end, and check your manual for the reset button. Book a visit for anything that does not clear.

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